

Ottawa Garage Door Cable Failure Quick Guide

What to do when a cable snaps and what repair costs in 2026

Quick reference

1 Stop using the door immediately

Do not try to open or close it. Disconnect the opener using the red emergency release.

2 Visual check (from a safe distance)

Look for a cable hanging loose from a drum or coiled on the floor. The door may also sit crooked.

3 Never touch the torsion spring

Wound torsion springs hold enough energy to break bones. Cable repair is not a DIY job.

4 Call within hours, not days

A door with one snapped cable can drop unexpectedly under its own weight. Treat it as urgent.

5 Always replace cables in pairs

If one cable failed, the other is the same age and the next one to go.

6 Budget

Most Ottawa cable replacements (parts plus labour) run \$180 to \$320 in 2026 on a standard residential door.

Need a hand? Berintek serves all of Ottawa.